


TRUEmanager™ Diabetes Management Software

Quick Reference Guide for Downloading Blood Glucose Results

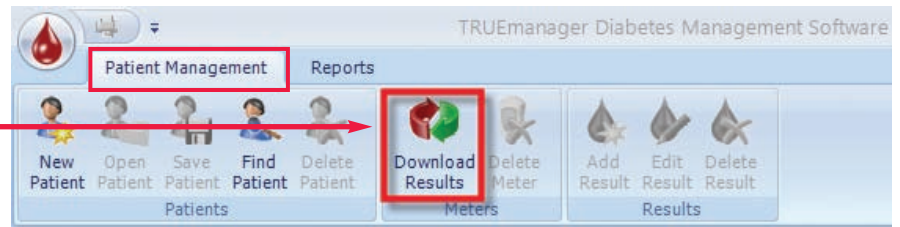
*Note: This quick reference guide includes instructions for downloading meter results to an existing patient profile in the TRUEmanager™ DMS and also includes instructions on how to add a new patient profile to perform the data uploading process. (For help with Data Cable installation, see the **TRUEmanager Owner's Manual**)*

Downloading Blood Glucose Results to an Existing Patient Record

*Note: For use with TRUEmanager compatible meters**

1. From the Patient Management Tab, Click 

Download Results

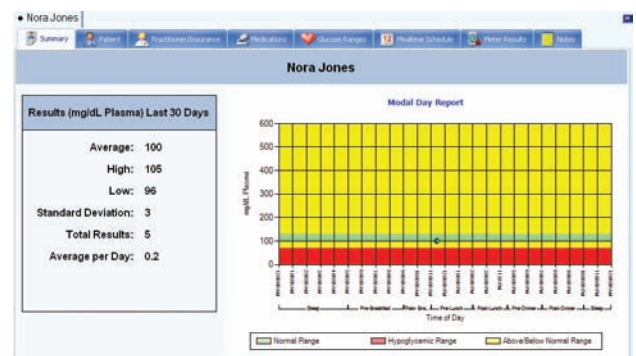


During a successful download the TRUE screen appears followed by the circulating arrows screens.

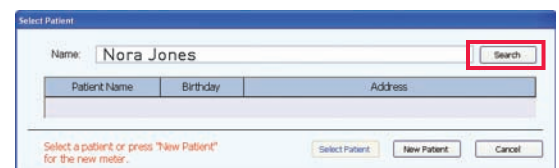


For TRUEresult Meters: Once the TRUEresult meter is placed into the docking station it will automatically initiate downloading blood glucose results into the existing patient record identified by meter serial number, followed by TRUE screen and circulating arrows.

When downloading Blood Glucose results for an existing patient from an existing meter (identified by meter serial number) the Summary of Results for the Last 30 days and Modal Day Report will automatically appear. Proceed to Step 5 to save any changes made to the patient record.

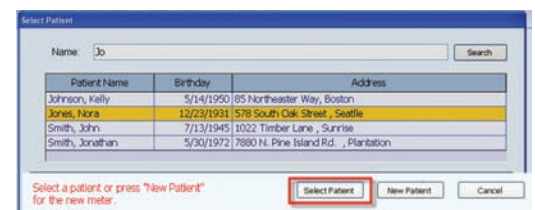


When downloading Blood Glucose results of an existing patient from a new meter the select patient screen will appear. To review results and add the new meter, follow Steps 2 – 6.



The screenshot shows the 'Select Patient' screen. The 'Name' field contains 'Nora Jones' and the 'Search' button is highlighted with a red box. Below the search field is a table with columns for 'Patient Name', 'Birthday', and 'Address'. At the bottom, there are buttons for 'Select Patient', 'New Patient', and 'Cancel'.


2. Enter **Patient Name**, then click search.
3. Highlight **Patient Name**.
4. Press **Select Patient** to review recently downloaded Blood Glucose results and patient record summary.



The screenshot shows the 'Select Patient' screen with the 'Select Patient' button highlighted with a red box. The table below the search field contains the following data:

Patient Name	Birthday	Address
Johnson, Kelly	5/14/1950	85 Northeast Way, Boston
Jones, Nora	12/23/1931	578 South Oak Street, Seattle
Smith, John	7/13/1945	1022 Timber Lane, Sunrise
Smith, Jonathan	5/30/1972	7880 N. Pine Island Rd., Plantation

* TRUEbalance™, TRUEread®, TRUEtrack®, Prestige IQ® and TRUEresult® Blood Glucose Meters.

- Click  **Save Patient** to save Glucose Results or any changes made to the existing patient record.
- Saved Successfully** should appear after saving.



Click **OK**, then  to exit screen.


Note: If there is a problem with the downloading process you will see the following alert, to check cable and meter connections.

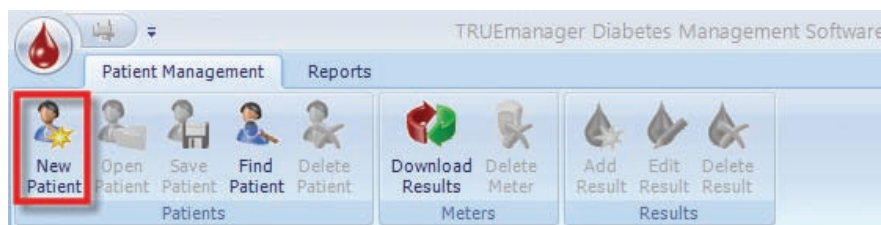


Once connections are secure Click  **Download Results** to attempt to download results again.

If the meter and the computer still do not start communication, call Customer Care for assistance at 1-800-803-6025 / 1-954-677-4599 available 24/7. (See **Options, Resources** in the **TRUmanager® Owner's Manual**.)

Adding a New Patient Record

- From the Patient Management Tab, Click  **New Patient** to set up a new patient record.



Note: Only the Patient ID, Name, and Birthday are required to add a new patient.


Summary Patient Practitioner/Insurance Medications Glucose Ranges Mealtime Schedule Meter Results Notes

Patient ID:

Name: Suffix:


(First) (Middle) (Last)

Birthday: (M/d/yyyy) Gender:

- Enter **Patient ID** number. You may manually enter a patient ID number or the system will auto-generate an ID number if you selected this option during set-up. (See **Options, System Settings** in the **TRUmanager Owner's Manual**)
- Enter **Patient Name**. First name and last name of the patient.
- Enter **Birthday**. Numbers must be entered for the month, day and year.
- Click  **Save Patient** to save profile.
- The **Saved Successfully** screen should appear after saving.



Click **OK**, then  to exit screen.

You have successfully entered a new patient record. To return to the Patient Management tab to download Blood Glucose results, exit screen and select  **Download** to begin the downloading process.

For more detailed information refer to the **TRUmanager Owner's Manual**.